

CHAMBERLAIN DUNN LEARNING award for excellence in organisational development

NHS
Professionals



WINNERS & OVERALL WINNERS

Once for Wales

Helen Thomas (not pictured)
Deputy ESR Programme Director

Hazel Robinson
Director of Workforce & OD

Julie Rogers
WfIS Technology Enabled Learning
Programme Manager

NHS Wales Shared
Services Partnership

We like the ethos of where they
were coming from. There were
clear patient outcomes and the
project provided a role model for
collaboration.

The Judges' comments

The 'Once for Wales' technology enabled learning (TEL) solution gives assurance to organisations that staff are competent and compliant with the required levels of knowledge to safely and efficiently deliver patient care while meeting service, quality and financial challenges.

How has it improved HR practice?

This project has delivered a 'one Wales' national e-learning platform with materials available 24/7, 365 days a year at home or work. This includes:

- Access to e-learning modules outside the NHS Wales family.
- A TEL operating model that eliminates licence costs
- Agile e-learning development – over 200 e-learning courses have been developed by Wales employees for Wales employees
- Accessibility in the use of e-learning – there are approximately 150,000 e-learning users registered
- Use – the average number of learners have grown from 500 (2014) to over 20,000 users a month (2016).

Shared learning

A case study has been developed and a website fully developed to enable sharing of all project documents including:

- E-learning development templates
- Quality assurance templates
- User guides
- Frequently asked questions.

Want to find out more?

For more information, email helen.thomas7@wales.nhs.uk

THE FINALISTS



Delivering Tomorrow's Leaders – a FastTrack programme

Juli McQueen, Head of OD (not pictured)
Ann Crumley, Head of OD, Acute Services
Anne MacPherson, Director of HR&OD

NHS Greater Glasgow & Clyde
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Creating the Barts Heart Centre

Cheryl Lee, OD Lead
Louise Crosby, Director of Nursing
& Governance
Charles Knight, Managing Director

Barts Healthcare NHS Trust
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